

WAUMINI SACCO SOCIETY LTD.

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10th September, 2019

Dear Member,

REF: SACCO UPDATES

Receive greetings from Waumini SACCO.

We are pleased to update you on the achievements of the Sacco during this period as highlighted below;-

Enhancement of Communication Systems

Following your feedback on the need to improve on communications the board took a deliberate move to invest in a modern communication technology which can allow 32 calls at the same time. The service is self-driven with capabilities of escalating calls to the head of each departments or your desired destination. We encourage you to access the Sacco services through telephone numbers shown below;

1. 0709052000- Main pilot line
2. 0709052103- Customer care
3. 0709052107- Credit Department
4. 0709052115- Finance Department (Company payrolls and Mpesa)
5. 0709052112- Finance Department (Accounts Payables)

All missed calls will be called back for feedback or clarification.

Opening of Likoni Liaison Office

To enhance service delivery to the members in the Coastal region the Sacco has opened a liaison office at Consolata Parish Likoni - Mombasa. Members in this region are advised to visit the office for the services that they may require. Some of the services currently being offered include registration of new members, collection of loan application forms and the general enquiries.

Mazao Loan Product

Due to the economic hardship in the country and as a way of ensuring financial independence to our members the board approved access to the Mazao product in the third quarter of the year as compared to the practice where the product was being rolled out in the fourth quarter of the year.

MOTTO: A Future To Believe In

Please include our postal code 00800 every time you address mails to Waumini Sacco.

Members are therefore advised to download the application form from the Sacco's website and access **up to 75% of their net dividend for the year 2018.**

Upgrading of Kisii Branch

Following an approval by the ADM that Kisii liaison office should be upgraded to a full branch with FOSA services, we are happy to report that the process has been concluded.

FOSA Services at Applewood Adams

We are happy to report that effective members can access FOSA services at Applewood Adams. The services were opened on 1st August, 2019.

New Products

The Sacco is in the process of introducing new products and services which will be rolled out by 30th September, 2019.

On behalf of the board I wish you the best and encourage your continued uptake of the Sacco products and Services.

Thank you.

Yours faithfully,



MARGARET MWANIKI.

HON. SECRETARY